### Visitor Flow Modelling for Schönbrunn Castle with Beacon

#### Sketch of Approach

#### Priv.-Doz. Dr. Bernhard Moser

0699 13343833 bernhard.moser@scch.at Hagenberg, www.scch.at

#### Mag. Sergiu Petean

066488915900 peteanusergiu@gmail.com Vienna, www.f6s.com/security4things





# Survey

- Profile Consortium
- Sensor & IT Technology
- Modelling and Simulation
- Control and Prediction of Flow
- Extensions and Added Values

#### Consortium



Mathematical Modelling, Algorithms, Conception, Software

#### Security4Things

IoT Technology, Hardware, LPWAN, BLE

## **Key Facts SCCH**

- Located in Hagenberg/Linz, Austria
- RTO, non-profit
  - bridging industrial needs and academic research
  - focus on data and software science (a.o. tracking, surveillance, prediction, AI)
  - R&D services
- Key facts
  - founded in 1999 as spin-off from JKU
  - ~60 employees
  - Austrian COMET center









Competence Centers for Excellent Technologies

# **Key Facts Security4Things**

- Located in Vienna, Austria
- Startup(eingetragener Unternehmer)
  - IoT startup working with the latest IoT tech
  - focus on IoT protocols, devices, sensors and use-cases (a.o. Security, Tracking, Indoor Localisation, LPWAN, BLE)
- Key facts
  - founded in 2016
  - TheThingNetworks' initiator for Vienna & Cluj-Napoca community, LoRaWan open community
  - Vodafone's partner on NB-IOT
  - ECF member on PBS working group





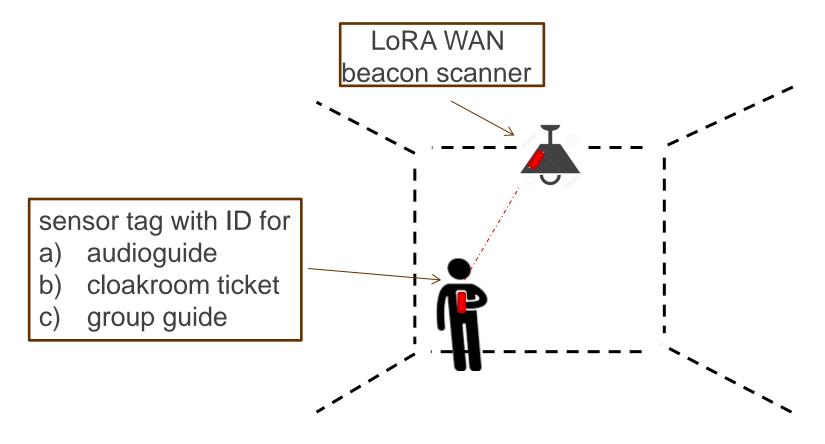






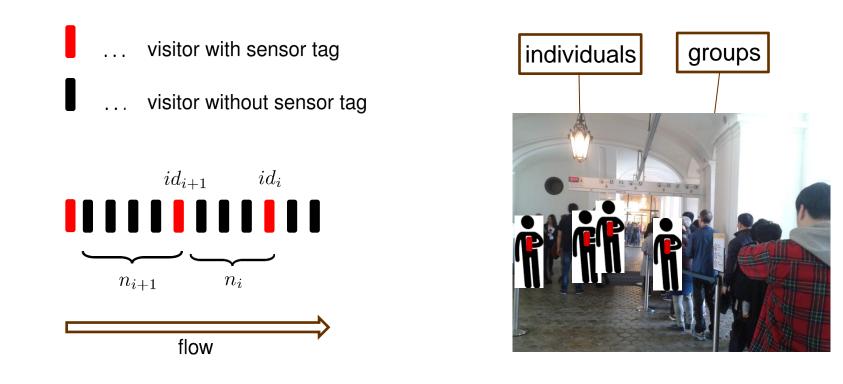
# Sensor & IT Technology

- sensor tag using beacon technology, bluetooth low energy (BLE)
- coin battery for up to two years or by power supply (e.g. lamp)
- LPWAN network (LORA WAN)



## **Modelling and Simulation**

model density of sensor tag IDs (at the entrance)

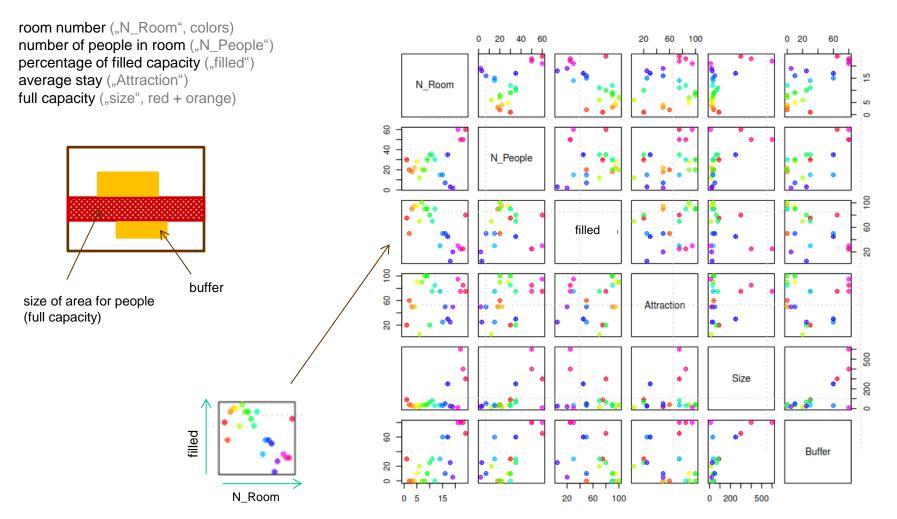


- set up statistical Markov model for simulation and prediction
- apply mathematical optimization for smart scheduling

#### **Room Model and Statistics**

Data from an on-site inspection (8. 4. 2017, first 24 rooms)

#### **Room Model**



## **Control and Prediction of Flow**

- real-time visitor flow estimation
  - based on sensor tag localization (room level)
- control of flow based on smart scheduling
  - groups with different profiles (short / long route; thematic routes)
  - design expected optimal schedule for future orders
  - apply mathematical optimization techniques based on expected scenarios

- control of flow on-site
  - Fine-tune scheduling based on flow predictions

#### **Extensions and Added Values**

#### extend beacon with environmental sensors

- air humidity etc.
- helps to protect work of art
- data mining on visitor preferences
  - holding times
  - helps to get automated feedback
  - helps in advertisement (museum shop)
  - anonymous data, therefore no privacy concerns
- extensions
  - Mapping of IDs with App-users possible (personalized content etc)

#### **Rough Cost Estimate**

category	€ / unit	comment	sum / €
sensor tags	~30€	1200 audio guides + 800 addinitional (guides)	~60.000€
relays (LoRA WAN)	~100€	40 rooms + 10 additional	~5.000€
IT infrastructure		server, network	~15.000€
basis-software		database, GUI, communication	~120.000€
		simulation / flow estimation	~120.000€
			~320.000€

### Kontakt

#### **Bernhard Moser**

0699 13343833 bernhard.moser@scch.at

